

Refund/Return Policy

Chalk Couture™ offers a 30-calendar day satisfaction guarantee policy to all customers and Designers. Product must be returned to Chalk Couture in undamaged and unused condition, in its original packaging, within 30 calendar days from the date on which the product is delivered. Shipping charges will not be refunded.

Product received by customers or Designers in damaged condition will be replaced by Chalk Couture within 30 calendar days of notification. Chalk Couture reserves the right to replace damaged product immediately or upon return of the damaged product to the company.

All products to be returned must be accompanied by:

- A Return Authorization Number written on the package (see below)
- A copy of the original packing slip
- Product in its original packaging

A Return Authorization Number can be obtained by calling or emailing Designer Services. This Return Authorization Number and the order number must be written on each carton returned.

Proper shipping carton(s) and packing are required in re-packaging the Product(s) being returned for replacement, and the best and most economical means of shipping is suggested.

Chalk Couture does not accept shipping-collect packages.

The risk of loss in shipping for returned product shall be on the customer or Designer.

All returns must be shipped to the address listed below.

Return Address:

Chalk Couture Returns
389 W 12800 S, Ste 510
Draper, UT 84020