

CUSTOMER SHIPPING NOTICE



We are entering a whole new season of the year, a whole new season of promotions, and a whole new season of the COVID-19 saga. When it comes to shipping, this will surely be a holiday season unlike any other.

Both UPS and FedEx have suspended their service-level delivery guarantees for the foreseeable future. With increased demand during the holiday shipping period, all carriers expect shipping to be much slower than in years past. Chalk Couture™ is committed to fulfilling and shipping your orders as quickly as possible and working with trusted delivery providers doing their best during a challenging time.

To get the best outcomes on your Chalk Couture orders, remember to request “trace tracking” on your USPS orders, and sign up for either email or text notifications from the carriers on all orders. Additionally, we encourage you to place holiday orders a minimum of 1–2 weeks earlier than usual, and longer for orders shipping to Canada. Due to these unique circumstances, Chalk Couture is not able to provide a shipping cutoff date for 2020 holiday shipping.

We are committed to doing our best for you, this holiday season and always! We'll get glorious Chalk Couture products into your hands as soon as we can, and we'll all get through this together!